



# NIGHTSTOP

Preventing homelessness through community hosting

# VOLUNTEER DRIVER ROLE DESCRIPTION

## INTRODUCTION

360°kids offers people who are homeless and disadvantaged the opportunity to fulfill their potential and move towards an independent and positive future. We do this by managing a range of housing programs for young people experiencing homelessness across York Region while also providing wrap-around supports including counselling, employment programs, outreach services, drop-in centres and much more for those we work with.

### **Service description:**

Nightstop prevents homelessness through community hosting. It helps people who are in immediate housing crisis by providing safe accommodation in the homes of vetted volunteers called 'Hosts'.

The accommodation is provided one night initially, except on weekends, but is reviewed on a night by night basis. While the Guest is staying with the Host, they are also working on a longer term housing plan with their support worker.

### **Aim of the Volunteer Role:**

The Volunteer Drivers will meet the Guest at the pre-arranged place, drives them to the Volunteer Host's home, introduces them to their Host and then calls the Program Coordinator to confirm that the person has arrived safely.

### **Main Tasks:**

- Pick up the Guest, by arrangement with the Nightstop Worker
- Chat with them and put them at ease during transit
- Point out places of interest (ie. Library, community centre, park, coffee shops etc...)
- Driver the Guest to their Volunteer Host home for the night
- Introduce them to the Host, checking their plans for the next day
- Call Nightstop Program Coordinator to confirm the Guest has arrived at the Host's home safely
- Keep records of each journey to claim expenses
- To attend initial training program prior to undertaking role and attend periodic training during the course of the role
- To adhere to the terms of 360°kids policies and procedures
- To contribute positively to the continuous development of the project/team
- To observe clear professional boundaries in our relations with the people we work with

### **Necessary skills, attitudes and knowledge:**

- A basic understanding of youth homelessness
- An ability to relate to people on a one to one, non judgmental basis
- A desire to work with disadvantaged people
- A full current G driver's license and vehicle in good working condition
- 2 million dollar liability car insurance

- A willingness to participate in training and be involved in consultation regarding the role
- A current Police Vulnerable Sector Check

### **Support and supervision:**

- There will be periodic volunteer support groups for Volunteer Drivers that provide peer support and informal training opportunities
- Regular check ins and debriefing opportunities
- All Volunteer Drivers will be provided with 24hr on call telephone support and debriefing

### **Induction and training:**

The Host will receive an induction training session and have ongoing training. The volunteer will also have access to all 360°kids training courses if appropriate.

### **Benefits to the Volunteer:**

- All genuine out-of-pocket expenses and mileage claims are reimbursed.
- There are appreciation events to recognise the important contribution that voluntary workers make.
- Personal & professional development through training, support and ongoing evaluation
- Contribute to a service that really does make a difference to the lives of people.